

# Cardiff DOHNS Course: Focused Communication Skills for DOHNS OSCE / MRCS (ENT)

## 2<sup>nd</sup> June 2019 (0815-1245 hours) Doctors Academy Centre, Cardiff, United Kingdom

## Programme

- 0815 0820 Registration
- 0820 0920 Consenting for Procedures and Operations (5 rotations)
- 0920 1000 Information Gathering (5 rotations)
- 1000 1030 Information Giving (5 rotations)

Areas and topics covered in the 1<sup>st</sup> session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quincy, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1030 - 1045

### Break and Refreshments

### 1045 - 1145 Breaking Bad News (5 rotations)

Areas and topics covered in the 2<sup>nd</sup> session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

- 1145 1215Guidance on Patient Communication Skills Literary and Linguistic Aspects, British Phrases, Colloquial<br/>Terminologies, Mannerisms and Interpersonal Skills.
- 1215 1245 Tips for Scoring in Communication Skills Stations

1245 End of Course