



**Cardiff DOHNS Course:
Focused Communication Skills
for DOHNS OSCE / MRCS (ENT)**



Feedback - May 2021

Cardiff DOHNS Course: Focused Communication Skills for DOHNS OSCE / MRCS (ENT)

This half-day course allowed the delegate to prepare for the communication skills component of the DOHNS MRCS Part B (OSCE) / MRCS (ENT) examination in a focused and friendly setting. Each delegate received one-to-one tuition, which enabled him or her to identify areas of weakness within this field and to improve upon these.

This one-to-one tuition was particularly relevant for those with limited experience in the UK hospital setting and those who had not done all of their training in the UK. It allowed the delegate to develop an insight into and to prepare for the communication skills that are tested in the examination, which are based on standard doctor-patient interaction within a clinical setting. This included information giving, information gathering, history taking, breaking bad news, and consent.

Delivered by surgeons and advanced linguistic specialists, the teaching session focused more on the literary and linguistic aspects, British phrases, colloquial terminologies, mannerisms, and interpersonal skills - all within the context of the DOHNS exam.

Course Information

Course Date:	14th and 16th May 2021
Venue:	College of Physicians and Surgeons of Cardiff, Frazer Building, Cardiff Bay, Cardiff
Attendance:	7 Delegates
Aimed at:	Candidates Preparing for the DOHNS OSCE / MRCS (ENT) Examination
Course Fee:	£150.00



Programme

14th May 2021 (1430 - 1930 hours)

1430 - 1435 Registration

1440 - 1540 Consenting for Procedures and Operations (6 rotations)

1540 - 1640 Information Gathering (6 rotations)

1640 - 1740 Information Giving (6 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quincy, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1740 - 1750

Break and Refreshments

1750 - 1850 Breaking Bad News (6 rotations)

Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

1850 - 1910 Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.

1910 - 1930 Tips for Scoring in Communication Skills Stations

1930 End of Course

Programme

16th May 2021 (0830-1330 hours)

0830 - 0835 Registration

0840 - 0940 Consenting for Procedures and Operations (6 rotations)

0940 - 1040 Information Gathering (6 rotations)

1040 - 1140 Information Giving (6 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quincke, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1140 - 1150

Break and Refreshments

1150 - 1250 Breaking Bad News (6 rotations)

Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chlosteatoma, Dead Ear.

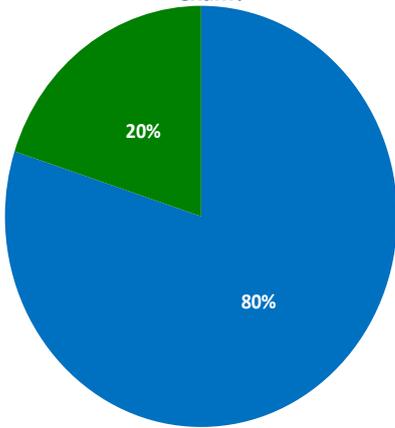
1250 - 1310 Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.

1310 - 1330 Tips for Scoring in Communication Skills Stations

1330 End of Course

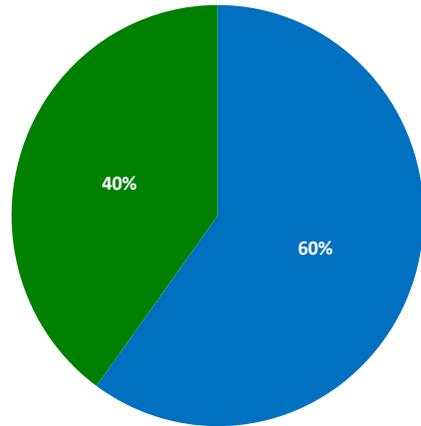
Overall Feedback

Did the session help you to improve your overall communication skills pertinent to the exam?



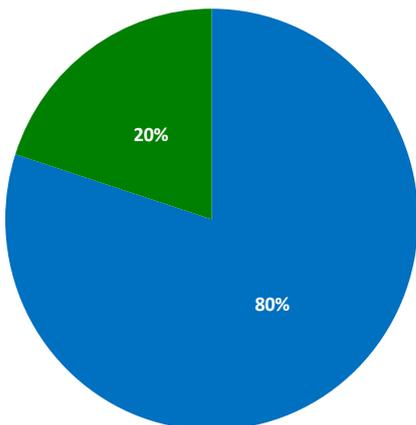
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in breaking bad news in an exam setting?



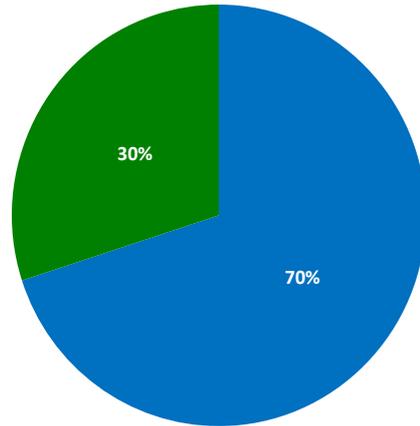
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in obtaining consent in an exam setting?



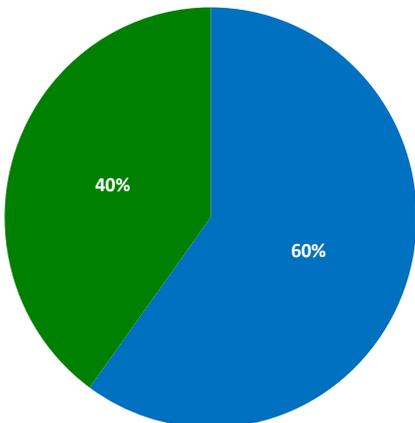
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in taking history in an exam setting?



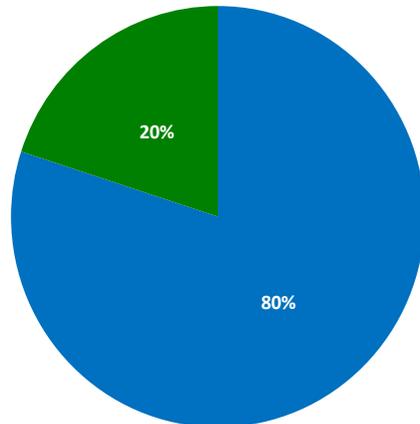
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Did the session help you to consider your body language when communicating with patients (or actors)?



■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

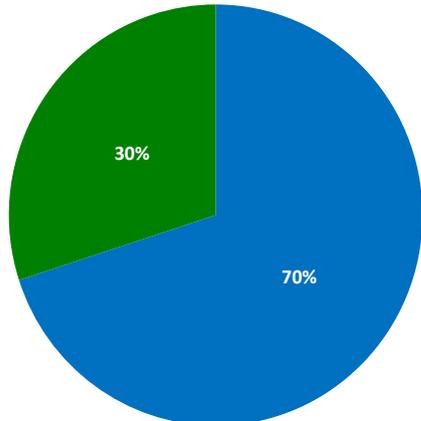
Did the session encourage you to use appropriate words and phrases when communicating with patients (or actors)?



■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

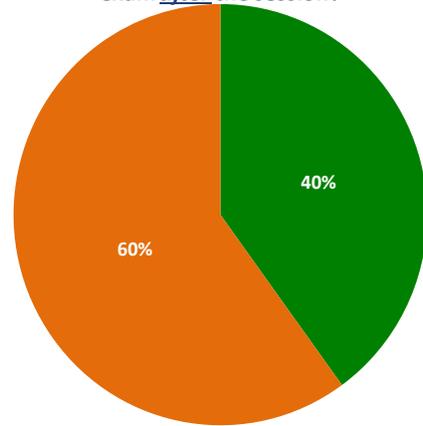
Overall Feedback

How would you rate your confidence in sitting the communication component of the exam *before* the session?



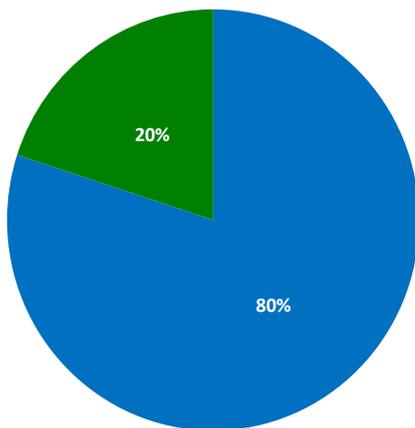
■ Very Poor ■ Average ■ Excellent

How would you rate your confidence in sitting the communication component of the exam *after* the session?



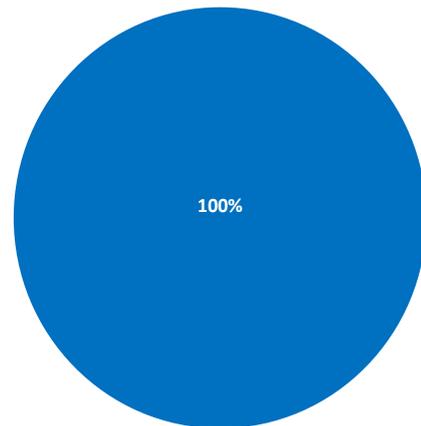
■ Very Poor ■ Average ■ Excellent

How were the facilities and venue?



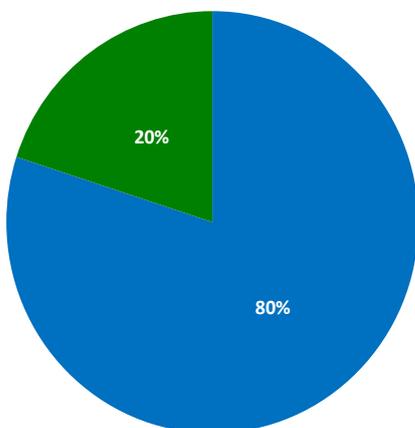
■ Excellent ■ Good ■ Neutral ■ Fair ■ Poor

How was the general friendliness of the faculty and organisers?



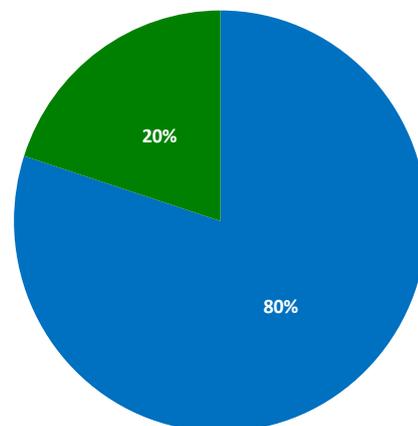
■ Very friendly ■ Friendly ■ Neutral
■ Not very friendly ■ Can't comment

Would you recommend this session to a friend?



■ Most certainly ■ Certainly ■ Probably ■ Unlikely ■ Not at all

Do you think that this session provided good value for money?



■ Most certainly ■ Certainly ■ Probably ■ Unlikely ■ Not at all

Individual Comments

Really enjoyed the course. The almost 1:1 staff to student ratio with a small cohort ensured there was a lot of focus and things were not rushed. Also really appreciate Doctor's Academy for accommodating for my registration under such short notice!

RA

Colchester General Hospital, Colchester, United Kingdom

In depth and helpful.

JS

Royal Glamorgan Hospital, Llantrisant, United Kingdom

A thorough, approachable and friendly faculty. It was an intense, but I absolutely loved it. It's exactly what I needed before the exam.

AP

William Harvey Hospital, Ashford, United Kingdom

Excellent student to tutor ratio. the faculty is very professional and friendly which definitely instills confidence into the candidate.

DK



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Doctors Academy is a UK-based International Non-Profit Organisation comprising of doctors, dentists and scientists that undertakes a diverse range of educational activities globally. The aim of the Academy is to disseminate information and exchange medical knowledge between professionals from diverse backgrounds working in a variety of healthcare settings. This is achieved by the provision of a number of attendance courses, publishing house, online resources and international events / competitions.

Courses (a selection):

Undergraduate:

- Final Year Medicine and Surgical Revision Courses
- Training the Clinical Anatomy Trainer
- Clinical Anatomy as Applied to Trauma and Emergency Medicine
- Surgical Anatomy of Important Operative Procedures
- Future Surgeons: Key Skills (RCSEd delivered)
- Structured Introduction to Surgical Skills

Postgraduate:

- MRCS Part A
- MRCEM Part A
- MRCS Part B OSCE
- DOHNS: Intensive Revision & OSCE
- Intercollegiate Basic Surgical Skills (RCSEd delivered)
- MRCP PACES Part 2
- FRCS (General Surgery) Exit Exam
- Cadaveric Ultrasound-Guided Musculoskeletal Intervention Course
- Ultrasound-Assisted Botulinum Toxin Injection for Neuromuscular Disorders
- Live Advanced Laparoscopic Colorectal Course



Forthcoming key events:

- International Medical Summer School
- International Academic and Research Conference
- World University Anatomy Challenge

Publications



publications.doctorsacademy.org

World Journal of Medical Education & Research



Peer-reviewed academic journal
with ISSN.

- No fee to view, read and download articles
- No subscription charges
- No submission fees
- No manuscript processing fee
- No publishing fee
- No cost to read, write or publish!

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Online Revision Resources

DoctorExams consists of 1000s of questions with detailed explanations in MCQ, EMQ, SBA and SAQ formats. Questions are written by the Doctors Academy group of experienced clinicians and clinical academics, with mock exams and feedback on performance included to aid a candidate's focused revision of topics. Based on past exams, these questions are carefully crafted to suit the requirements of undergraduate students & postgraduate trainees undertaking relevant speciality exams.

Resources for:

- Medical Students
- Dental Students
- International Entrance Exams
- MRCS Exams
- General Surgery Exams
- Plastic Surgery Exams
- DOHNS Exams

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