



**DOCTORS
ACADEMY**
BETTER EDUCATION. BETTER HEALTH.

**Cardiff DOHNS Course:
Focused Communication Skills
for DOHNS OSCE / MRCS (ENT)**



Feedback - May and June 2019

Cardiff DOHNS Course: Focused Communication Skills for DOHNS OSCE / MRCS (ENT)

This half-day course allowed the delegate to prepare for the communication skills component of the DOHNS MRCS Part B (OSCE) / MRCS (ENT) examination in a focused and friendly setting. Each delegate received one-to-one tuition, which enabled him or her to identify areas of weakness within this field and to improve upon these.

This one-to-one tuition was particularly relevant for those with limited experience in the UK hospital setting and for those who had not done all of their training in the UK. It allowed the delegate to develop an insight into and to prepare for the communication skills that are tested in the examination, which are based on standard doctor-patient interaction within a clinical setting. This included information giving, information gathering, history taking, breaking bad news, and consent.

Delivered by surgeons and advanced linguistic specialists, the teaching session focused more on the literary and linguistic aspects, British phrases, colloquial terminologies, mannerisms, and interpersonal skills - all within the context of the DOHNS exam.

Course Information

Course Date:	31st May and 2nd June 2019
Venue:	Doctors Academy Centre, Cardiff, United Kingdom
Attendance:	11 Delegates
Aimed at:	Candidates Preparing for the DOHNS OSCE / MRCS (ENT) Examination
Course Fee:	£150.00



Programme

31st May 2019

1500 - 1505 Registration

1505 - 1605 Consenting for Procedures and Operations (5 rotations)

1605 - 1645 Information Gathering (5 rotations)

1645 - 1715 Information Giving (5 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quinsey, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1715 - 1730

Break and Refreshments

1730 - 1830 Breaking Bad News (5 rotations)

Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

1830 - 1900 Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.

1900 - 1930 Tips for Scoring in Communication Skills Stations

1930 End of Course

Programme

2nd June 2019

Session 1

0815 - 0820 Registration

0820 - 0920 Consenting for Procedures and Operations (5 rotations)

0920 - 1000 Information Gathering (5 rotations)

1000 - 1030 Information Giving (5 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quinsey, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1030 - 1045

Break and Refreshments

1045 - 1145 Breaking Bad News (5 rotations)

Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

1145 - 1215 Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.

1215 - 1245 Tips for Scoring in Communication Skills Stations

1245 End of Course

Programme

2nd June 2019

Session 2

1345 - 1350 Registration

1350 - 1450 Consenting for Procedures and Operations (5 rotations)

1450 - 1530 Information Gathering (5 rotations)

1530 - 1600 Information Giving (5 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quinsey, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1600 - 1615

Break and Refreshments

1615 - 1715 Breaking Bad News (5 rotations)

Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

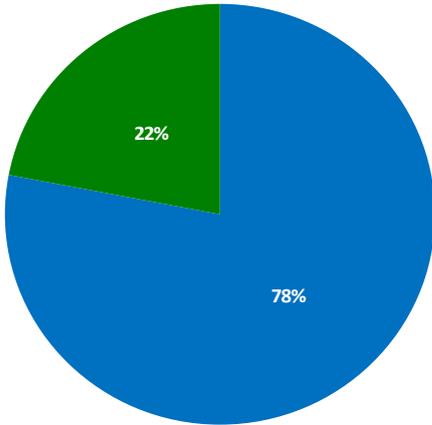
1715 - 1745 Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.

1745 - 1815 Tips for Scoring in Communication Skills Stations

1815 End of Course

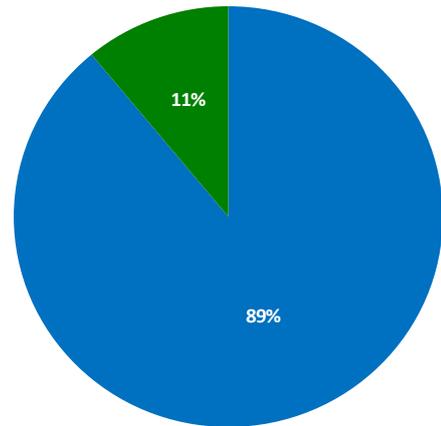
Overall Teaching Feedback

Did the session help you to improve your overall communication skills pertinent to the exam?



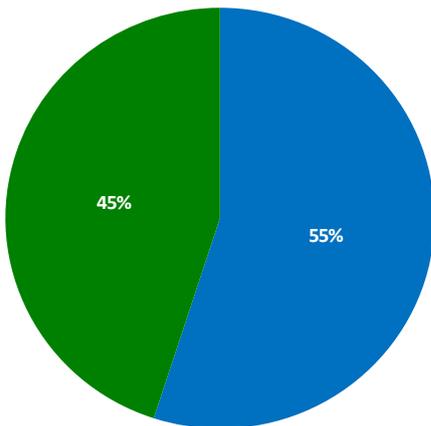
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in breaking bad news in an exam setting?



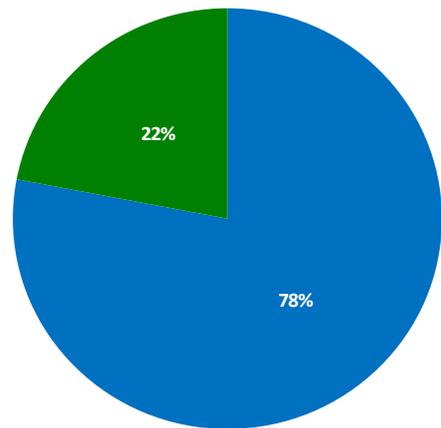
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in obtaining consent in an exam setting?



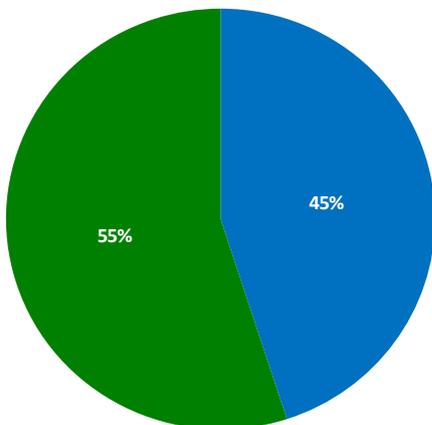
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in taking history in an exam setting?



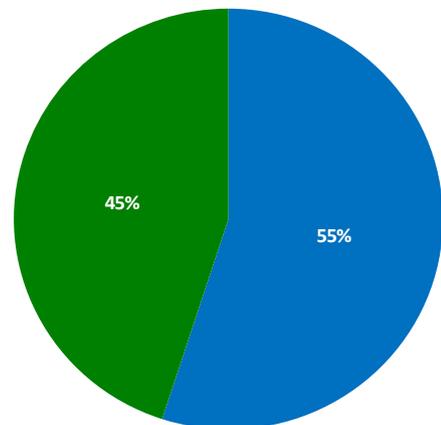
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Did the session help you to consider your body language when communicating with patients (or actors)?



■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

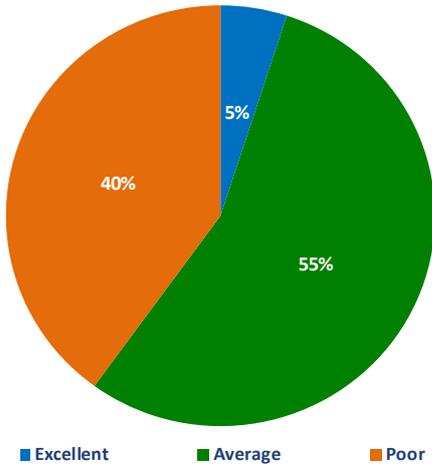
Did the session encourage you to use appropriate words and phrases when communicating with patients (or actors)?



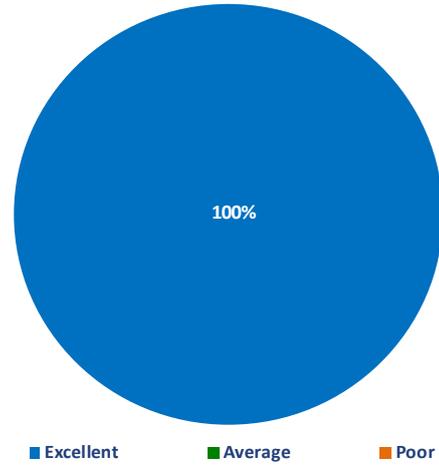
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Overall Teaching Feedback

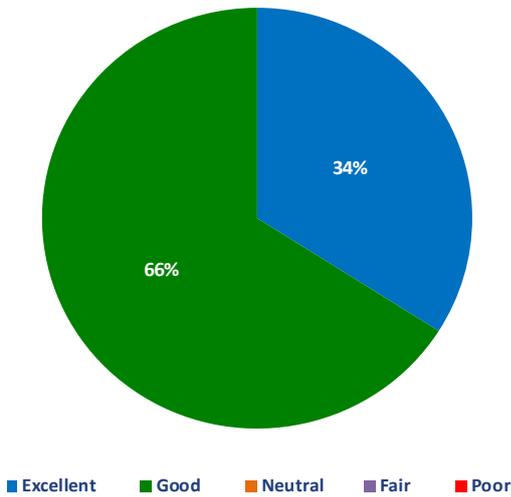
How would you rate your confidence in sitting the communication component of the exam before the session?



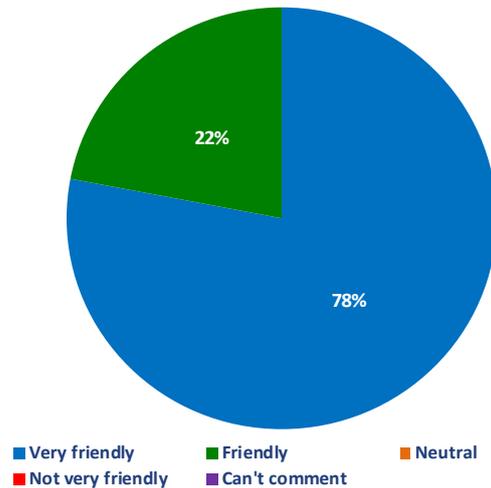
How would you rate your confidence in sitting the communication component of the exam after the session?



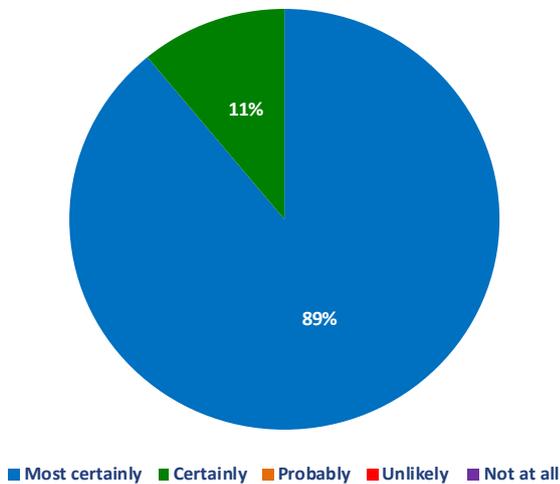
How were the facilities and venue?



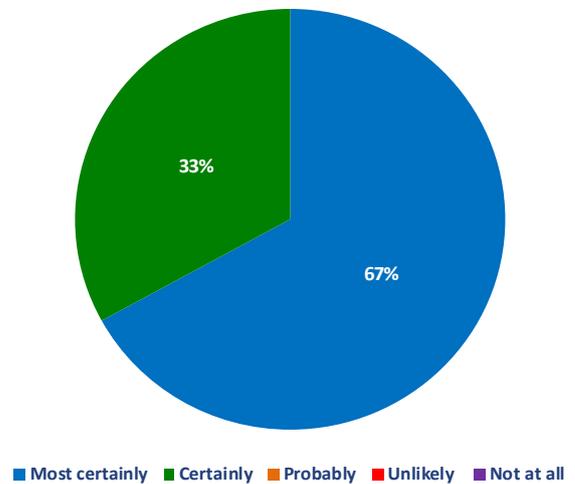
How was the general friendliness of the faculty and organisers?



Would you recommend this session to a friend?



Do you think that this session provided good value for money?



Individual Comments

It was good.

RA
University Hospitals of Leicester NHS Trust, United Kingdom

It's a well organised, well targeted, and useful course.

VM
Queen Elizabeth Hospital, King's Lynn, United Kingdom

Excellent.

SK
Ninewells Hospital, Dundee, United Kingdom

It was well-organised.

ML
Northwick Park Hospital, Harrow, United Kingdom

Excellent.

TK
Kaman State Hospital, Kirsehir, Turkey

It was really good!

RS
NHS

It was very helpful and informative.

AE
Roy Hospital, Nagpur, India

It was great.

SM
Port of Spain General Hospital, Port of Spain, Trinidad and Tobago



DOCTORS ACADEMY

BETTER EDUCATION. BETTER HEALTH.

Doctors Academy is a UK-based International Non-Profit Organisation comprising of doctors, dentists and scientists that undertakes a diverse range of educational activities globally. The aim of the Academy is to disseminate information and exchange medical knowledge between professionals from diverse backgrounds working in a variety of healthcare settings. This is achieved by the provision of a number of attendance courses, publishing house, online resources and international events / competitions.

Courses (a selection):

Undergraduate:

- Final Year Medicine and Surgical Revision Courses
- Training the Clinical Anatomy Trainer
- Clinical Anatomy as Applied to Trauma and Emergency Medicine
- Surgical Anatomy of Important Operative Procedures
- Future Surgeons: Key Skills (RCSEd delivered)
- Structured Introduction to Surgical Skills

Postgraduate:

- MRCS Part A
- MRCEM Part A
- MRCS Part B OSCE
- DOHNS: Intensive Revision & OSCE
- Intercollegiate Basic Surgical Skills (RCSEd delivered)
- MRCP PACES Part 2
- FRCS (General Surgery) Exit Exam
- Cadaveric Ultrasound-Guided Musculoskeletal Intervention Course
- Ultrasound-Assisted Botulinum Toxin Injection for Neuromuscular Disorders
- Live Advanced Laparoscopic Colorectal Course



Forthcoming key events:

- International Medical Summer School
- International Academic and Research Conference
- World University Anatomy Challenge

Publications



publications.doctorsacademy.org

World Journal of Medical Education & Research



Peer-reviewed academic journal
with ISSN.

- No fee to view, read and download articles
- No subscription charges
- No submission fees
- No manuscript processing fee
- No publishing fee
- No cost to read, write or publish!

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Online Revision Resources

DoctorExams consists of 1000s of questions with detailed explanations in MCQ, EMQ, SBA and SAQ formats. Questions are written by the Doctors Academy group of experienced clinicians and clinical academics, with mock exams and feedback on performance included to aid a candidate's focused revision of topics. Based on past exams, these questions are carefully crafted to suit the requirements of undergraduate students & postgraduate trainees undertaking relevant speciality exams.

Resources for:

- Medical Students
- Dental Students
- International Entrance Exams
- MRCS Exams
- General Surgery Exams
- Plastic Surgery Exams
- DOHNS Exams

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