



**Cardiff DOHNS Course:
Focused Communication Skills
for DOHNS OSCE / MRCS (ENT)**



Feedback - October 2019

Cardiff DOHNS Course: Focused Communication Skills for DOHNS OSCE / MRCS (ENT)

This half-day course allowed the delegate to prepare for the communication skills component of the DOHNS MRCS Part B (OSCE) / MRCS (ENT) examination in a focused and friendly setting. Each delegate received one-to-one tuition, which enabled him or her to identify areas of weakness within this field and to improve upon these.

This one-to-one tuition was particularly relevant for those with limited experience in the UK hospital setting and those who had not done all of their training in the UK. It allowed the delegate to develop an insight into and to prepare for the communication skills that are tested in the examination, which are based on standard doctor-patient interaction within a clinical setting. This included information giving, information gathering, history taking, breaking bad news, and consent.

Delivered by surgeons and advanced linguistic specialists, the teaching session focused more on the literary and linguistic aspects, British phrases, colloquial terminologies, mannerisms, and interpersonal skills - all within the context of the DOHNS exam.

Course Information

Course Date:	18th and 20th October 2019
Venue:	Doctors Academy Centre, Cardiff, United Kingdom
Attendance:	9 Delegates
Aimed at:	Candidates Preparing for the DOHNS OSCE / MRCS (ENT) Examination
Course Fee:	£150.00



Programme

18th October 2019

1430 - 1435	Registration
1435 - 1535	Consenting for Procedures and Operations (5 rotations)
1535 - 1615	Information Gathering (5 rotations)
1615 - 1645	Information Giving (5 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quinsey, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1645 - 1700 Break and Refreshments

1700 - 1800	Breaking Bad News (5 rotations)
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Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

1800 - 1830	Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.
1830 - 1845	Tips for Scoring in Communication Skills Stations
1845	End of Course

Programme

20th October 2019

0845 - 0850	Registration
0850 - 0950	Consenting for Procedures and Operations (5 rotations)
0950 - 1030	Information Gathering (5 rotations)
1030 - 1100	Information Giving (5 rotations)

Areas and topics covered in the 1st session: Facial Nerve Palsy, Acoustic Neuroma, Ramsay Hunt Syndrome, Cleft Palate, Pharyngeal Pouch, Epistaxis, Anosmia, Dizziness, BPPV, Tonsillitis, Quinsey, FESS, Grommet Insertion, Septoplasty, Myringoplasty.

1100 - 1115 Break and Refreshments

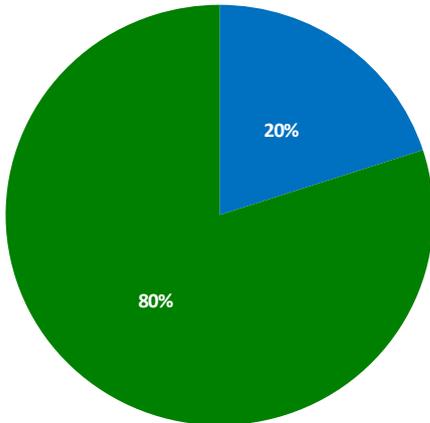
1115 - 1215	Breaking Bad News (5 rotations)
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Areas and topics covered in the 2nd session: Thyroid Cancer, Submandibular and Parotid Pathologies, Laryngeal Cancer, Carcinoma of the Tongue, Chloesteatoma, Dead Ear.

1215 - 1245	Guidance on Patient Communication Skills - Literary and Linguistic Aspects, British Phrases, Colloquial Terminologies, Mannerisms and Interpersonal Skills.
1245 - 1300	Tips for Scoring in Communication Skills Stations
1300	End of Course

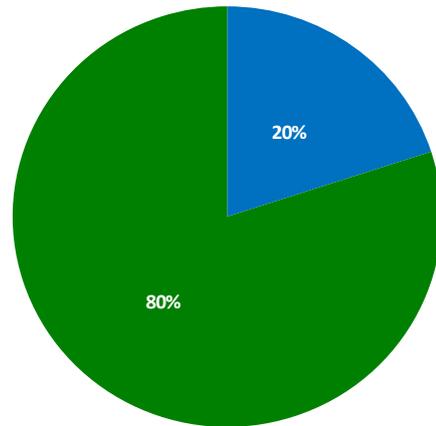
Overall Teaching Feedback

Did the session help you to improve your overall communication skills pertinent to the exam?



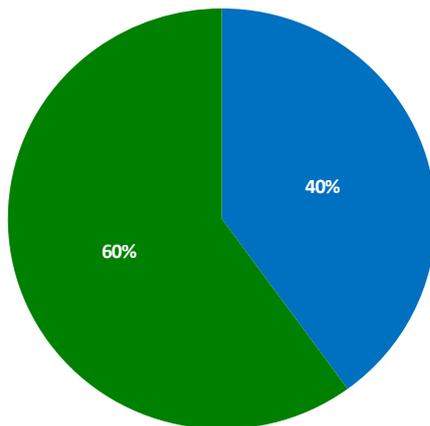
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in breaking bad news in an exam setting?



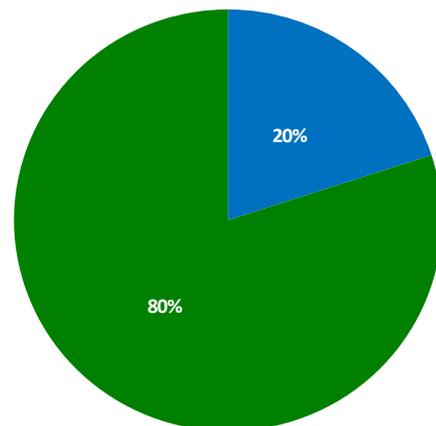
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in obtaining consent in an exam setting?



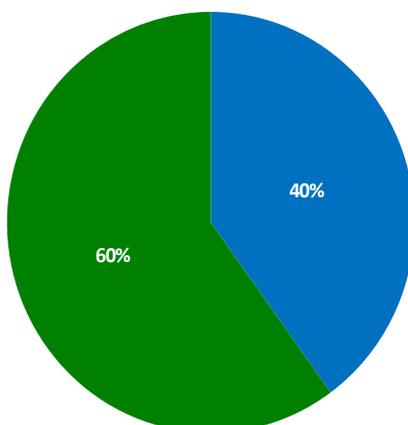
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Do you now feel more confident in taking history in an exam setting?



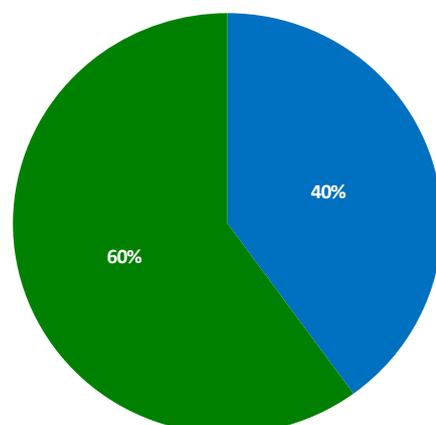
■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

Did the session help you to consider your body language when communicating with patients (or actors)?



■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

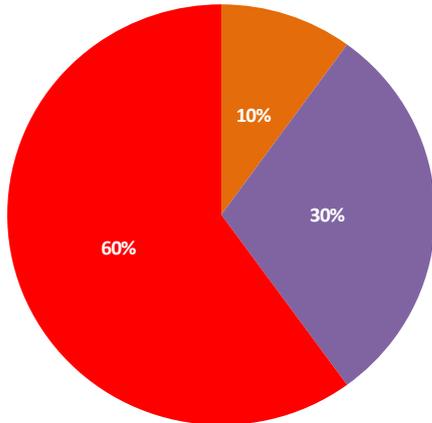
Did the session encourage you to use appropriate words and phrases when communicating with patients (or actors)?



■ Most certainly ■ Certainly ■ Neutral ■ A small amount ■ Not at all

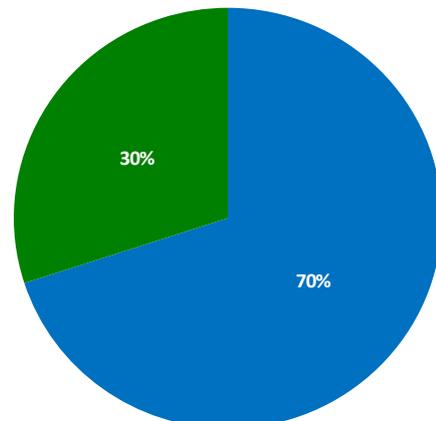
Overall Teaching Feedback

How would you rate your confidence in sitting the communication component of the exam before the session?



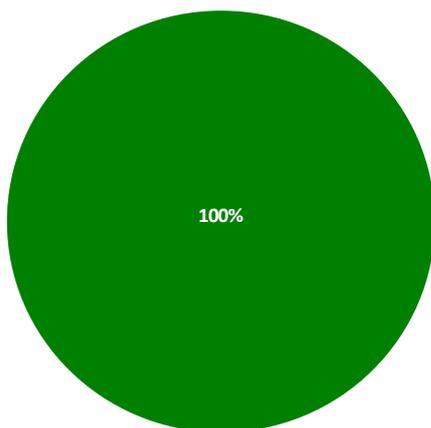
■ Excellent ■ Good ■ Average ■ Fair ■ Very poor

How would you rate your confidence in sitting the communication component of the exam after the session?



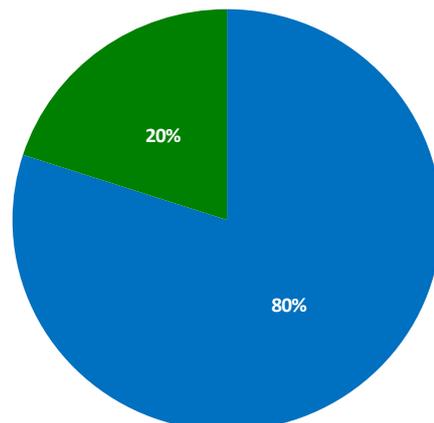
■ Excellent ■ Good ■ Average ■ Fair ■ Very poor

How were the facilities and venue?



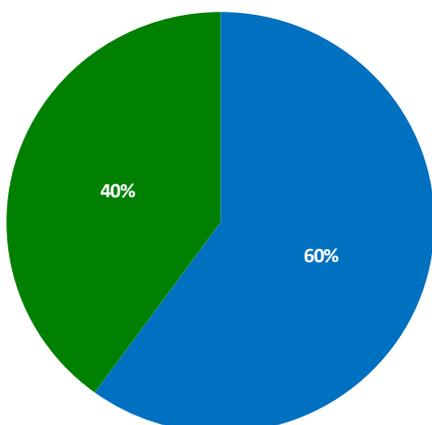
■ Excellent ■ Good ■ Neutral ■ Fair ■ Poor

How was the general friendliness of the faculty and organisers?



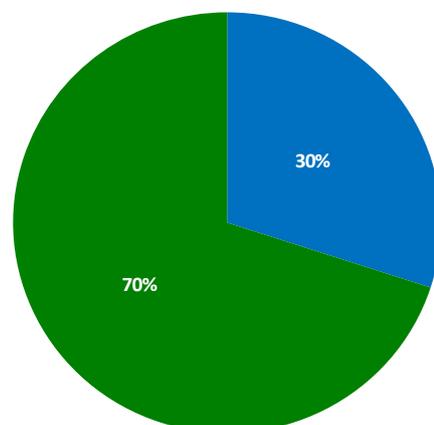
■ Very friendly ■ Friendly ■ Neutral ■ Not very friendly ■ Can't comment

Would you recommend this session to a friend?



■ Most certainly ■ Certainly ■ Probably ■ Unlikely ■ Not at all

Do you think that this session provided good value for money?



■ Most certainly ■ Certainly ■ Probably ■ Unlikely ■ Not at all

Individual Comments

It was good.

BS

Medway NHS Trust, United Kingdom

The course definitely helped prior to the exam, especially for doctors from outside of the United Kingdom.

RV

Neo ENT Clinic, Ghaziabad, India

The actress was good. The evaluator pinpointed the lacunae very precisely and provided the corrective steps nicely. Overall, the sessions were good. The discussions were healthy, and many misconceptions were addressed.

NZ

King Khalid Hospital, Al Kharj, Saudi Arabia



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Courses (a selection):

Undergraduate:

- Final Year Medicine and Surgical Revision Courses
- Training the Clinical Anatomy Trainer
- Clinical Anatomy as Applied to Trauma and Emergency Medicine
- Surgical Anatomy of Important Operative Procedures
- Future Surgeons: Key Skills (RCSEd delivered)
- Structured Introduction to Surgical Skills

Postgraduate:

- MRCS Part A
- MRCEM Part A
- MRCS Part B OSCE
- DOHNS: Intensive Revision & OSCE
- Intercollegiate Basic Surgical Skills (RCSEd delivered)
- MRCP PACES Part 2
- FRCS (General Surgery) Exit Exam
- Cadaveric Ultrasound-Guided Musculoskeletal Intervention Course
- Ultrasound-Assisted Botulinum Toxin Injection for Neuromuscular Disorders
- Live Advanced Laparoscopic Colorectal Course



Forthcoming key events:

- International Medical Summer School
- International Academic and Research Conference
- World University Anatomy Challenge

Publications



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World Journal of Medical Education & Research



Peer-reviewed academic journal
with ISSN.

- No fee to view, read and download articles
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- No submission fees
- No manuscript processing fee
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Online Revision Resources

DoctorExams consists of 1000s of questions with detailed explanations in MCQ, EMQ, SBA and SAQ formats. Questions are written by the Doctors Academy group of experienced clinicians and clinical academics, with mock exams and feedback on performance included to aid a candidate's focused revision of topics. Based on past exams, these questions are carefully crafted to suit the requirements of undergraduate students & postgraduate trainees undertaking relevant speciality exams.

Resources for:

- Medical Students
- Dental Students
- International Entrance Exams
- MRCS Exams
- General Surgery Exams
- Plastic Surgery Exams
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